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5 information for a second subscriber of a packet-switching communications network are generated using a controller. The first setting information is transmitted between the controller and at least a first control unit of the line-switching communications network, and the second setting information is transmitted between the controller and at least a second control unit of the packet-switching communications network.

10 Using the transmitted setting information, the first control unit sets service features and other features at the first subscriber and the second control unit sets service features and other features at the second subscriber.